

ROUTE AND RATE DOMESTIC AND INTERNATIONAL CALLS ACCURATELY, EASILY

Carriers, software providers, telemanagement and call accounting service providers know accurate routing and rating data is the foundation of operational efficiency and profitability. The consequences of flawed domestic and international numbering plan data are severe in the loss of productivity, dollars, and customers. Ensure your information is accurate.



Build a solid data and routing foundation - Tele-Tech Services gives you the tools!

Drive Performance

Our data is derived from a variety of select industry sources, including various LECs, the North American Numbering Plan Administration, NECA, public utility commissions and others. Tele-Tech's extensive process of verifying and cross-checking this information enables us to continuously deliver the industry's most thorough and accurate numbering plan data. Decades of working with telecom insiders have earned Tele-Tech's experienced researchers access to valuable information not always found in the public domain, which enables us to provide you with data our competitors don't have.

Tele-Tech has been defining quality in data for more than 35 years. We can prove our accuracy is superior and provide the statistical information to back-up our claims. To get the statistical specifics and customer rewards details, check out "The Tele-Tech Services Quality Story" at www.telecomdb.com.

Products

Industry professionals use Tele-Tech's data to accurately program call routing in switches, drive communications management software for fraud detection, prevent revenue leakage and manage costs. Our data also completes rating functions in call accounting applications for CABS and end user billing and provides competitive information to sales and customer care teams.

- International City Codes

- Zip-Tel Plus

- NPA-NXX Trac

- Dialing Patterns Database

- Zip-Link

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"Tele-Tech gives us flexible purchase options, so as we launch in new states, we can buy just what we need and get it with or without updating."

Todd Wolf, President/CEO
VoIPnet Technologies



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International City Codes includes nearly 100,000 dialing codes worldwide. Use this data set to find the terminating city for an international call and determine whether the international dialing code is reserved for wireless services, so you'll know when surcharges apply.

NPA-NXX Trac (Rate Center Database) lists all assigned NPA-NXXs in the North American Numbering Plan, enabling you to report the originating or terminating rate center or wire center for a call, determine whether a call is intra or interLATA and find whether the call is placed to or from an area code/prefix assigned to wireless service. New NXXs are added up to 90 days before effective dates and remain in the database 60 days after they're removed from service for accurate and easier back-billing. NPA-NXX Trac also includes V&H coordinates, operating company code and CLLI Code.

Zip-Link provides the missing link when trying to correlate telecom boundaries with traditional geographic and demographic elements. By obtaining the cross-section of where zip codes and telecom rate centers overlap, Zip-Link allows you to determine the zip code for each area code/prefix combination in the United States.

Zip-Tel Plus helps providers assign phone numbers that ensure calls to a customer's VoIP and wireless phones are local. In addition, if a particular VoIP calling plan differentiates between local and long distance calls, subscribers want to be sure they can still call their local associates without incurring long distance charges. Zip-Tel matches each zip code to an area code and exchange, enabling service providers to assign the right local number to meet a subscriber's specific needs. And with the NPA/NXX for a zip code identified, Tele-Tech's Localizer makes determining the local calling area simple and accurate.

Dialing Patterns Database gives the primary dialing pattern (7, 10 or 1+10 digits) for each area code, enabling you to program your hardware or software to dial/route calls correctly.

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One hundred + years of combined staff experience

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Expect Reliability

The industry's most enterprising and diverse companies choose Tele-Tech. Our clients represent market segments that include:

- Local Exchange Carriers
- Telemanagement Software Vendors
- Telecom Billing Services
- Switch Vendors
- Internet Service Providers

Tele-Tech's combined staff experience exceeds 100 years; and our unsurpassed reputation for quality, accuracy and reliability make Tele-Tech the industry standard-bearer for numbering plan data, local calling data and other supporting data for call rating and routing applications. Tele-Tech Services, a division of KFR Services, Inc., has been delivering database solutions for CLECs, ISPs, Wireless, VoIP service providers and other telecom market segments for more than 35 years.

Find Answers

Tele-Tech helps you master the challenges you face every day. Our website provides resources for a wide range of telecom professionals, including an online NPA-NXX look-up. Our customers receive comprehensive and concise answers from our support team, including verifiable source document references confirming our data's validity. Tele-Tech's sales and service professionals receive continuous telecom training, advancing their knowledge and skills to ensure you receive accurate and prompt solutions.

Call today and learn how our telecom jurisdiction databases can lead to improved customer satisfaction and lower churn.

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